



Offer a service of "intelligent" delivery with Smart Delivery Service!

We are pleased to present you with a new service born out of the need to provide even more targeted solutions for the e-commerce world.

SmartDeliveryService is the perfect service to offer stress-free delivery to your customers: after the purchase, when the shipment sends out, GLS notifies them by email and/or text message; your customers can choose to pick up the parcel at one of the more than 8000 Parcel Shops across the country or at one of our Depots. Should the delivery fail on the first attempt, it would still be delivered at the

pick-up point identified by GLS as most convenient for the recipient. The shipment would then remain available for pick-up at the Parcel Shop (or GLS Depot) for 10 days.

The main benefits:

- Fast and flexible delivery
- Customisation of service
- Optimisation of the customer experience
- Enhanced and timely notification system
- Sustainable choice: delivery at a pick-up point as opposed to home delivery helps reduce CO₂ emissions. <u>Source</u>
- Improved e-commerce reviews

Discover more



gls-group.com/it

List of Depots and GLS Parcel Shop



